2009

REDUCING POVERTY CREATING HOPE

CATHOLIC CHARITIES OF BUFFALO 2009 ANNUAL REPORT

MISSION

Catholic Charities of Buffalo is a Catholic sponsored human service agency serving anyone in need in the eight counties of Western New York. Believing all persons are created by God, we empower individuals, children and families to achieve and maintain meaningful, healthy and productive lives.

We advocate for those in need – particularly those who are poor and most vulnerable.

OUR VISION

Catholic Charities will be the community leader in providing quality, effective and efficient human services.

We will be the premier agency of choice for clients, donors, employees and volunteers.

We will be the beacon of hope for those in need.

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"reducing poverty means *creating hope* for those who have abandoned hope."

MESSAGE FROM THE

CHAIRMAN

MOST REV. EDWARD U. KMIEC

Catholic Charities of Buffalo was established in the Diocese of Buffalo in 1923 to serve people who were most in need and most vulnerable, such as orphaned children, the destitute elderly who had nowhere to turn for safety and security, and refugees whose homelands were torn by war or who suffered persecution.

Today Catholic Charities continues to serve the needs of seniors and refugees and has expanded its service to children who suffer abuse and neglect, women who are victims of domestic violence and young people in need of educational assistance, as individuals and families are healed and communities are strengthened.

While much suffering is still with us, we have gained knowledge about the interventions that reduce poverty. This report shares some concrete ways in which Catholic Charities of Buffalo participates in the goal of Catholic Charities USA to reduce poverty in America by half by the year 2020.

Reducing poverty means creating hope for those who may have abandoned hope. The four families described in this report are now full of hope. Thanks to Catholic Charities, they recovered from financial poverty, as well as poverty of education, poverty of relationship skills and poverty of spirit. Their stories are now full of promise.

It is my joy to extend my profound appreciation to our faithful donors and volunteers. As challenging as 2009 was for our community and nation, your support and dedication to serving our brothers and sisters in need as Jesus Christ calls us to, enables Catholic Charities to continue this work. My prayerful best wishes are with you, our friends, clients, donors, clergy, volunteers and staff.

+Edward U. Kmiec

Most Rev. Edward U. Kmiec
BISHOP OF BUFFALO
CHAIRMAN, BOARD OF TRUSTEES

JANUARY 2009:

Maureen English, Appeal Community Division Chair for St. Martin Parish in Buffalo, chats with Bishop Edward U. Kmiec at the Appeal 2009 Community Division Kickoff.

CATHOLIC CHARITIES CONTINUES TO

"change lives, *empower individuals* and act as a beacon of hope for our community."

MESSAGE FROM THE CHIEF EXECUTIVE OFFICER

DENNIS C. WALCZYK

The year that closed the first decade of the 21st century was marked by transition, change, loss and gain. We experienced cuts from our major funders totaling close to $1 million, forcing the readjustment of staffing and reduction of services in some affected areas.

However, because of our resolve, our talented senior leadership and our strong reputation for providing quality and responsive services, we were successful in securing additional monies from other sources. Funding from such entities as the New York State Health Department, the United Way of Buffalo and Erie County, the Community Health Foundation and the Community Foundation of Greater Buffalo allowed us to continue responding – consistent with our mission – to the ever-growing needs of individuals and families in Western New York.

Especially noteworthy in this regard was the award of the WIC (Women, Infants and Children) contract to Catholic Charities and the very successful transitioning of the program from Erie County and Kaleida Health. Promoting and ensuring healthy lifestyles and nutrition, our WIC program now serves more than 20,000 women and young children monthly in Erie and Niagara counties.

We culminated the celebration of 85 years of service to the people of Western New York by dedicating, blessing and "grand" opening the Catholic Charities Montante Administrative Center, our gleaming new headquarters. Consistent with our strategic goal to pursue the creative reuse of Church property, we reopened the former St. Stanislaus Church School in Buffalo as our Precious Innocents Child Care Center and consolidated all of our senior services at that site. We reopened the former St. Mary of Sorrows convent on the east side of Buffalo as a mental health service center for adults, families and children, and are now reusing the former parish rectory as a site for WIC services, preventive services and multi-systemic therapy.

Our wonderful, dedicated employees and the programs they manage continue to be recognized for the high quality, effective work they do. Our ongoing efforts in Performance Quality Improvement were awarded a grant by the Community Health Foundation. Our Domestic Violence Services were lauded on several occasions, and our Communications and Public Relations Department received commendations for their top-notch work on the Catholic Charities annual report and the best in show Platinum Award for InfoLink, our employee e-newsletter.

Special thanks and recognition go to our Senior Management Team for their leadership during a very challenging but rewarding year. I extend particular appreciation to Msgr. Joseph J. Sicari for his seven years of leadership as our diocesan director. We welcomed Sister Mary McCarrick as Interim Diocesan Director and Beverly Eagan as Director of Human Resources to our team. Alfred F. Luhr III, David Uba and Paul Battaglia were elected to our Board of Trustees.

As our nation, community and, at times, our organization face significant challenges, financial and otherwise, we are extremely grateful that Catholic Charities continues to change lives, empower individuals and act as a beacon of hope for our community. Thanks to all of you who stand with us, enabling us to do our work – Board, staff, volunteers, clergy, donors, funders and the people we serve.

Dennis C. Walczyk
CHIEF EXECUTIVE OFFICER

"...we exceed industry standards and *outperform most charities* in our cause."

MESSAGE FROM THE

DIOCESAN DIRECTOR

SISTER MARY MCCARRICK

Catholic Charities is the combined effort of our loyal donors, volunteers, partners, clergy, staff and administration, working together to serve anyone in need throughout Western New York. It is through your generosity that we are able to continue to protect, strengthen and empower individuals and families across these eight counties. You see the need of your neighbors and you respond through your gifts of time, effort and financial contribution.

With 70 programs and services at 62 locations, Catholic Charities is the area's most comprehensive human service provider. Because of our combined efforts, more than 157,000 people could count on Catholic Charities for support in 2009.

We are effective. Catholic Charities measures outcomes so we can evaluate the success of each program and create a change for those we serve. This change takes place right in your neighborhood – your gift helps those in need here in the eight counties of Western New York.

We are efficient. Charity Navigator, an independent organization that evaluates not-for-profits, has designated Catholic Charities of Buffalo as a four star charity – its highest rating – recognizing that we exceed industry standards and outperform most charities in our cause.

In addition to the financial and statistical information in this report, you'll also find stories featuring individuals assisted by four of our services: Incredible Years Parent Training; WIC nutrition services for women, infants and children; Counseling, and Closing the Gap in Student Performance. I invite you to enjoy these stories and to know that they represent just a few of the thousands of lives your gift touched in 2009.

May God bless you and your families for your kindness.

Mary McCarrick, OSF

Sister Mary McCarrick, OSF
DIOCESAN DIRECTOR

JANUARY 2009:

Sister Mary McCarrick with Michael Casale, Appeal Parish Chair for St. John de LaSalle Parish in Niagara Falls, at the Appeal 2009 Niagara County Workshop.

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MONTANTE *Administrative* CENTER

DEDICATED NOVEMBER 2009

Carl J. Montante and Dennis C. Walczyk unveil a plaque naming Catholic Charities' 741 Delaware Ave. office the "Montante Administrative Center" at Catholic Charities 85th anniversary celebration.

The Montante family and Uniland Development Company gifted the building to Catholic Charities in December 2008.

COLLABORATIVE GUIDANCE:

Derek Rodriguez has the support of the Closing the Gap program to help him focus on school and get back to being a kid.

Stabilizing Lives *for a* Stronger Future

When Derek Rodriguez was in first grade, a confrontation he witnessed between a neighbor and his father so traumatized him that even now, five years later, the nightmares continue. He can't go to sleep without a light shining on the picture of the Blessed Mother hanging on the wall in his bedroom.

The Closing the Gap program assisted Derek academically before the crisis, and was able to support him socially and emotionally after it occurred.

Closing the Gap (CTG) is a Buffalo Public Schools-based community collaboration that integrates health, human and social services to improve the quality of life for children and to help them achieve academic success.

Though he didn't want to go back to school, Derek knew that Miss Melanie and Miss Angel would be there for him.

"They helped me through some hard times," said Derek. "They helped me from being nervous."

Since that day, CTG has helped Derek and his family in many ways – from providing Derek with school supplies, to helping out at Christmas time and taking Derek to a Buffalo Bills game.

Derek faced fears and challenges again when one day he got a call from his mother at school. His father, Miguel, had suffered a stroke and was in the hospital.

"As soon as I got off the phone I went to see Miss Melanie and Miss Angel and they helped me calm down," said Derek. "Especially after I went to the hospital and saw my dad with all the tubes coming out of him, too."

When Miguel left the hospital, he had to use a walker and cane to assist his recovery, making it difficult to board a bus for rehabilitation appointments. Melanie and Angel were there for the Rodriguez family again, providing transportation for Miguel – and reassuring updates to Derek throughout the day that dad was doing just fine.

Today, Derek is 11 and in the sixth grade. He's still got CTG to back him up, but he's making great strides toward letting some of the burden of his family roll off his shoulders and get back to being a kid.

"**I have no way to express the gratitude for what they've done for us as a family**," said Miguel of the Closing the Gap program. "I would give them the world if I could. When you're a parent and hurting, it's so great to have someone to help. God bless them – they've done so much for us."

Reducing Poverty *of* Knowledge

CLOSING THE GAP IN STUDENT PERFORMANCE

Closing the Gap is currently embedded in eight Buffalo Public Schools and serves more than 4,000 students in pre-kindergarten through eighth grade and the Buffalo Academy program. CTG, a full service community school program, is a collaborative among United Way of Buffalo and Erie County, Buffalo Public Schools, County of Erie and Catholic Charities that integrates health, human and social services to enhance conditions for learning.

Creating Hope

2009 CLOSING THE GAP **STUDENT OUTCOMES**

- 84% achieved a passing Grade Point Average.
- 97.7% attendance rate achieved, on average.
- 97% decreased occurrence of formal suspensions.
- 84% decreased or maintained occurrence of informal suspensions.
- 80% decreased or maintained occurrence of discipline referrals.

STRENGTH THROUGH NUTRITION:

Catholic Charities WIC provided Joseph and Jacob Gonzalez with the right nutrition when their family needed it most.

Protection *in the* Face of Poverty

It's never easy to make a new start, and relocating from another state can only compound that challenge. Arlene Gonzalez moved here four years ago from Orlando, Fla. with her children, Arianna, who was 5; Jacob, 3, and Joseph, an infant of 3 months.

Following her mom, sister and brother-in-law who had made the same move several months before, Arlene wanted to be with family. But getting on her feet wasn't easy.

"There were days when I looked in the refrigerator and the cupboards and wondered what I would put on the table for dinner," she recalled. "I had nothing to make a real meal."

Her sister had been helped by Catholic Charities in Kenmore and she suggested Arlene seek their help. Arriving during the winter, her sister had been given jackets for the children, a bed and basic things like kitchen utensils.

Arlene took her advice and was referred to the WIC supplemental nutrition program for women, infants and children. "It was a real good experience because the people were so nice."

At the time, Arlene was breastfeeding Joseph. The WIC staff, always monitoring the children's health, found that her baby's iron was low so they suggested foods to include in her diet that could improve his iron level. She learned how her children were growing, and they offered good advice about proportions and when to introduce which foods.

She added, "They were able to link me and my family with medical insurance. The woman was right at the WIC office and she filled out all of the paperwork for me – it was so convenient."

Catholic Charities did more than protect and strengthen Arlene; it empowered her to better provide for her family, keeping poverty at bay.

About the time Catholic Charities was hiring staff for its expansion to serve WIC eligible families across Erie County, Arlene inquired about a job. Arlene soon joined the WIC staff as a nutrition services assistant.

She appreciates being there for others. "At Catholic Charities if we feel that anybody needs help, we can refer them. I can help mothers and their children in all the ways I was helped through WIC."

Calling her job a great opportunity, Arlene has now been trained to also serve as a certified lactation consultant.

"**We are doing great, compared to how life was before I came to Catholic Charities.** My children are in good schools in Kenmore and they have been involved in all kinds of activities – swimming, baseball, gymnastics, guitar lessons and soccer is next! Joseph loves swimming. He puts his head under water now and he is so proud! I'm proud too, and so thankful that my children and I are where we are today!"

Reducing Poverty *of* Basic Need

CATHOLIC CHARITIES WIC

Ten sites providing WIC services to Erie County women and children were successfully transitioned to Catholic Charities by October 2009 in a span of six months, conception to completion. Replacement sites for two previous locations were created in the process.

Creating Hope

2009 WIC **OUTCOMES**

- 93% of the targeted WIC participant rate was achieved. 20,730 people were served per month by the end of 2009.
- 47.3% of WIC participants initiated breastfeeding, exceeding Catholic Charities' goal by 1.6% and the previous provider's initial breastfeeding rate by 14%.
- WIC implemented a highly successful food package program recognized by the New York State Department of Health as the "*largest, most comprehensive changes to address obesity in WIC program history.*"

COMMUNICATION, NOT CONFLICT:

Sasha Mojica enjoys a more positive relationship with her grandmother, Deli Rodriguez, thanks to skills learned in the Incredible Years Parenting Program.

Making *the* Years Incredible

Fifteen years ago, Deli Rodriguez began unexpectedly caring for two nieces from Puerto Rico – Mayra and Zolia – whose parents never followed them here as they promised they would.

Added to Deli's eight children (including a set of twins), a larger family made it tougher to make ends meet. That's when she turned to Catholic Charities.

"Catholic Charities helped provide Mayra and Zolia with Medicaid and emergency assistance so they could see a doctor without sacrificing anything from the rest of my family. They fought for years to get the kids what they needed."

Deli and her husband Funador adopted the girls. Later, as they all grew and began leaving home, Deli missed the pitter-patter of little feet.

Deli started taking classes to become a foster parent. In 2004, Catholic Charities asked to place three sisters, ages 18 months to 7 years, in their home. At the time, Funador was undergoing surgery for lymphoma.

"I told the worker that I wanted to check with my husband but that he was in the hospital," said Deli. When he came out of surgery I asked him if we should take the girls in. He agreed that we should. That was the day the recovery started – for his cancer and for our family."

"Families are supposed to stick together – through cancer and everything. We don't stop being a family just because we are sick."

Deli and Funador have fostered 20 children. Now, they also care for their grandchildren while their parents go to work and school.

A house full of children can be challenging, and Catholic Charities helped Deli again. She was asked to participate in the Incredible Years Parent Training Program.

A 12-week, evidence-based program for parents in need of supportive parenting guidance, the Incredible Years program helps families develop nurturing and positive relationships with their children. The program is free to parents in Erie and Niagara counties.

"It was so interesting and helpful I didn't miss a single class," said Deli. "It has really changed the way I work with the children – from how I speak to them, to using time out – it helps us avoid conflict." She still keeps the Incredible Years book by her bed, turning to it regularly when needed.

"I think all parents should read that book – I wish I had it for all of my children!"

Through it all, Deli is thankful for the opportunities and challenges life has presented her.

"**Catholic Charities has changed my life.** They helped me find anything I needed and connected me with other services. They brought the life back into my home and gave me a great opportunity to help these children and to connect them back up with their parents. I'm blessed to be able to do this."

Reducing Poverty *of* Relationship Skills

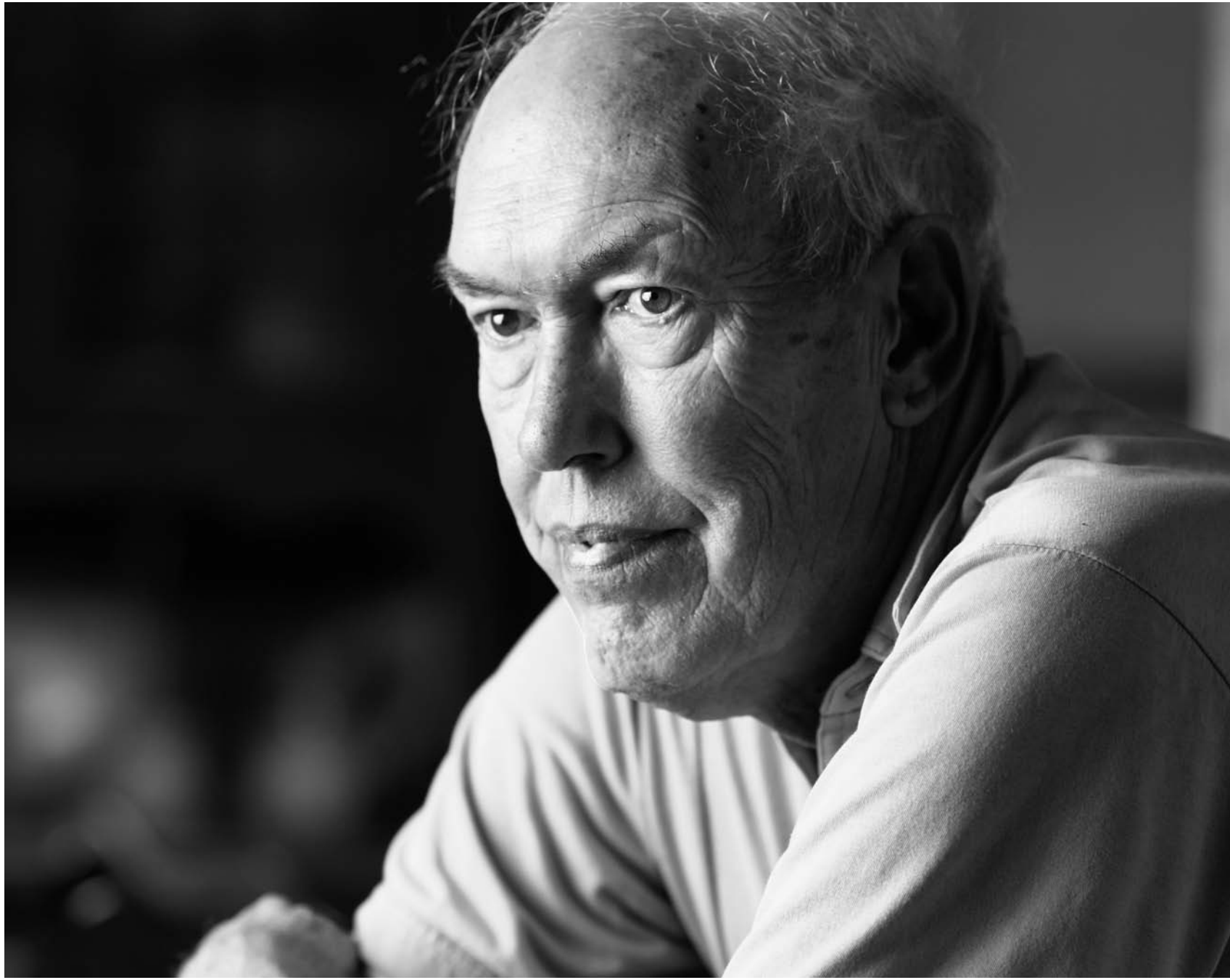
THE INCREDIBLE YEARS PARENTING PROGRAM

The Incredible Years Parent Training Program uses a group setting and comprehensive components to educate and assist parents in application of discipline and communication skills. Ongoing support is offered by the group facilitators through individual contact to assist families in developing nurturing and positive relationships with their children. The program is offered at no charge in Erie and Niagara counties, with free child care on site and bus transportation assistance.

Creating Hope

2009 INCREDIBLE YEARS OUTCOMES

- 166 parents enrolled in the training.
- 84 parents received a certificate of completion.
- 86% of those surveyed would recommend the program to family and friends, and would use the program again if needed.



LIFE IN PERSPECTIVE:

In one-on-one counseling sessions at the Catholic Charities office in Olean, Bill Glose learned how to cope with the grief he felt after the devastating loss of his wife.

Healing *the* Spirit

"For the first time in my life I found myself in a situation that I did not know how to handle," recalled Bill Glose.

A senior living in the Allegany area who had once worked as a peer counselor with the Independent Living Center in Olean, Bill came to Catholic Charities after his wife, Mary Ann, died in 2008. Even though she had struggled with health issues for 20 years, her death hit Bill hard.

"We were extremely close, we did everything together, and when she died, I was completely lost," he said.

Bill knew he needed counseling or a support group, and he tried other organizations and churches, but discovered there was little help in his area for seniors dealing with grief. He eventually called Catholic Charities in Olean, and that was where Bill met his counselor, Matt Wenke.

Catholic Charities' highly trained counselors are available in 24 sites around the eight counties of Western New York to deal with grief, and most any other issue such as emotional pain, feelings of being overwhelmed, anxiety or depression.

Bill recalled, "When I first went to Catholic Charities, my arthritis was so bad due to my emotional stress, and psychologically I was a mess because of my wife's death."

It was through counseling that Bill learned to put life back in perspective.

"There was a time that I didn't care if I slept, I didn't care if I ate, I didn't care if I went any place – Matt helped me through that."

Counseling helped Bill understand that what he was feeling was normal and that there is no timetable for grief.

"I still have a ways to go with this, but **Catholic Charities helped me to know that I was not losing my mind, that life was still worth living, and to start caring about what I did and how I did it,**" he said.

Reducing Poverty *of* Spirit

COUNSELING SERVICES

Catholic Charities offers individual and family counseling at 24 sites across Western New York, and provides mental health services with psychiatric evaluation and treatment for all ages at 7 sites in Erie County and for children at three Niagara County sites. More than 20,000 people received counseling services in 2009. Certified marriage counselors serve the community at dedicated sites in Amherst and West Seneca. Counseling and therapy are threaded through a number of other programs that support and strengthen the people Catholic Charities serves.

Creating Hope

2009 COUNSELING OUTCOMES

- 95% of counseling and mental health program clients who responded to a client satisfaction survey affirmed that the services they received helped them.
- 95% of clients surveyed would recommend our services to family and friends.
- 97% of these clients would turn to Catholic Charities again if needed.

FINANCIAL REPORT June 2008 - July 2009

INCOME	
Appeal	$10,659,337 *
Government Contracts	$12,770,974
Service Fees	$6,624,728
Bequests, Donations of Properties and Other Contributions	$8,194,644
Other	$864,448
TOTAL REVENUE	$39,114,131
EXPENSES	
Program Services	$28,202,444
Administration	$4,119,692
Fundraising	$1,196,386
TOTAL EXPENSES	$33,518,522
INCREASE IN UNRESTRICTED NET ASSETS	$5,595,609

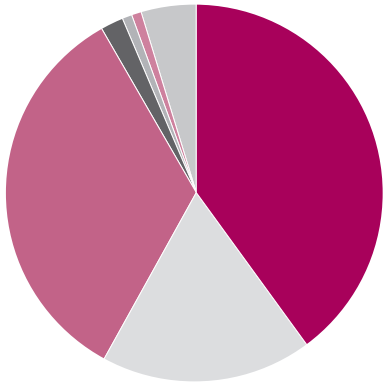
* Reflects cash and pledges collected through June 30, 2009

NOVEMBER 2009:
Above: Catholic Charities staff lend a hand to seniors in the Senior Day Program on their way to enjoy Thanksgiving dinner in the newly-renovated space at 128 Wilson St., Buffalo, the former St. Stanislaus School.

Left: Senior Day Program participants enjoy games and spend time with their peers in the new activity area.

SERVICE STATISTICS 2009

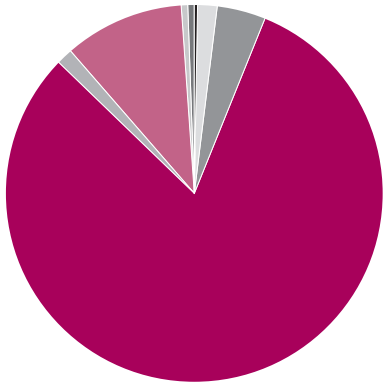
DEPARTMENT	PEOPLE SERVED
Metropolitan and District Services	63,285
Monsignor Carr Institute (Clinical Services)	28,066
Parish Outreach and Advocacy	53,111
Services to the Aging	2,977
Workforce Development	1,396
Immigration and Refugee Assistance	980
Affiliated Programs	7,394
- Apollonia Guild, Closing the Gap	
TOTAL	157,209



SERVICE STATISTICS BY DEPARTMENT

- Metropolitan and District Services
- Monsignor Carr Institute
- Parish Outreach and Advocacy
- Services to the Aging
- Workforce Development
- Immigration and Refugee Assistance
- Affiliated Programs

COUNTY	PEOPLE SERVED
Allegany	545
Cattaraugus	2,544
Chautauqua	6,606
Erie	127,831
Genesee	1,910
Niagara	16,457
Orleans	749
Wyoming	567
TOTAL	157,209



SERVICE STATISTICS BY COUNTY

- Allegany
- Cattaraugus
- Chautauqua
- Erie
- Genesee
- Niagara
- Orleans
- Wyoming

APPEAL 2009

More than 69,000 faithful contributors showed their support for Catholic Charities in 2009, raising a total of $10,413,749.88 in cash and pledges for the 85th Appeal for Catholic Charities of Buffalo. Through the tireless efforts of clergy, parishes and the faithful, and the business community of Western New York, the Appeal achieved 94.7 percent of its $11 million goal amid an unstable U.S. economy.

The 2009 Appeal marked the second consecutive year that the campaign was unable to reach goal by Catholic Charities' fiscal year end of June 30. Bishop Edward U. Kmiec, Msgr. Joseph J. Sicari and Appeal Co-Chairpersons John and Sherri Ciminelli announced the figure July 7, after final figures had been tallied. The Appeal was under the patronage of Saint Martin de Porres.

Continuing a trend of recent years, the average per capita gift increased – up nearly 3 percent to $150.76, while total number of donors continued to decline.

The theme of the 2009 Appeal was "We're always there. Please be there too." The message illustrated the reach and breadth of services offered by Catholic Charities and urged support from the community to be able to continue to serve those in need.

Catholic Charities thanks the community for recognizing that we are always there to provide help to all people – infants, youth, families, elderly and disabled regardless of race or religious affiliation, and for supporting us in our time of need.

JANUARY 2009:

Most Rev. Edward U. Kmiec, Bishop of the Diocese of Buffalo, announces the theme and goal of Appeal 2009 during a news conference at Catholic Charities' new Lovejoy Outreach and Pantry site on North Ogden Street in Buffalo. At left are Appeal Leaders Michael "Mick" Whipple and Sherri Ciminelli.

Msgr. John J. Conniff Society

The Monsignor John J. Conniff Society is a leadership group of contributors and friends of the Catholic Charities Appeal. Started in 2006, the society honors the legacy of Msgr. John J. Conniff, the Buffalo native and fifth director of Catholic Charities (1965-1995), who died in February 2007.

The Msgr. Conniff Society especially recognizes Appeal contributors who share generously each year from the goodness with which they have been blessed and for extraordinary dedication to the Appeal. Criteria for inclusion are annual individual gifts of $5,000 or more, corporate gifts of $10,000 or more, or service as Appeal Chair. A reception is held annually to thank members.

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SEPTEMBER 2009: Monsignor John J. Conniff Society inductees and members listen as Bishop Edward U. Kmiec gives thanks for their commitment and dedication to Catholic Charities of Buffalo. From left are Ann Celani, Mary Lou Farley, Chip Jones, Alfred Luhr III, Mary and Robert Hesse, Martha Lamparelli, Sherri Ciminelli, Karen Metz and John Ciminelli.

*Amigone Funeral Home Inc.
Mr. & Mrs. Robert Attea
Bank of America
Mr. & Mrs. Donald Barnett
*Mr. & Mrs. Joseph Basil Sr.
Mr. & Mrs. Paul Bauer
Mr. & Mrs. James Beardi
Mr. & Mrs. Raymond K. Becker
Mr. & Mrs. Paul Beltz
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Rev. Richard Cilano
Ciminelli Development Company
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Mr. & Mrs. John Ciminelli
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Delaware North Companies Inc.
Dr. & Mrs. Angelo DelBalso
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Mr. Charles G. Duffy III
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Mr. Edward Eberl
Fatta Foundation
Fierle Foundation
First Niagara
Mr. & Mrs. William Fitch
Mr. & Mrs. Joseph Foyle
Mr. and Mrs. Frank Frandina
Gernatt Family Foundation
Mr. Daniel Gernatt Sr.
Mr. & Mrs. James V. Glynn
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Mr. Robert J. Ivory
Mr. Charles (Chip) Jones
Mr. Paul Joy
Mr. Brian E. Keating
Mrs. Geraldine Kennedy
Key Bank, N.A.
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Dr. & Mrs. Robert Klocke
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Dr. & Mrs. Matthew Landfried
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Lawley Services Inc.
Mr. & Mrs. John Leardon
Mr. Paul Leone
Mr. & Mrs. Alfred F. Luhr III
M&T Bank
Mader Construction Company
Mr. & Mrs. Carlo Madonia
Mr. & Mrs. Charles Martin
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Serving Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans and Wyoming Counties

SERVICES PROVIDED ACROSS WESTERN NEW YORK

Adoption Counseling and Assistance
Advocacy and Referral
Basic Emergency Financial Assistance
Counseling for Individuals, Couples and Families
Domestic Violence Victims' Counseling/Programs
Domestic Violence Classes for Men
Ladies of Charity
Our Kids: Parent Education & Awareness
Parish Outreach & Advocacy

COUNTY-SPECIFIC SERVICES

Allegany & Cattaraugus
Kinship Caregiver Program
Multisystemic Therapy

Chautauqua
Chautauqua County Outreach
Multisystemic Therapy

Erie
Adoption and Foster Care
Catholic Charities Service Corps
Chemical Dependency Prevention & Treatment
Court-Ordered Parent Programs
Education & Work Readiness
Food Pantries (Buffalo & Lackawanna)
Full Service Community School – Closing the Gap
Immigration & Refugee Assistance
Kinship Caregiver & Preventive programs
Marriage Counseling
Mental Health Services
Multisystemic Therapy
Parent Education Programs
Precious Innocents Child Care Center
Preventive Services
Student Support/Counseling Services
Women Infants & Children (WIC) Nutrition program
Senior Services: Senior Care Coordination; Foster Grandparent Program; Telephone Assurance Program; Social Adult Day Care

Genesee, Orleans and Wyoming
Eastern Wyoming County Outreach
Home Visitation Program
Preventive Services

Niagara
Children's Mental Health Clinics
Multisystemic Therapy
WIC Nutrition Program

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